

Production Release JUN 2020 Release Notes

June 30, 2020

This release includes:

- Campaign Management
- Content Management
- Sales Productivity
- Data & Reporting
- Platform

Campaign Management

- Contacts processing through Journey trigger multiple times incorrectly
 - Updated Journeys so leads that meet a trigger condition for a Journey only trigger the event once at a time
- Auto Campaigns menu can have inaccurate group counts in some cases
 - When on the Campaigns Auto Campaigns page, the count displayed within groups assigned to Auto Campaigns will now reflect the count of contacts within the group
- Direct Email: When sending a direct email, the default date shown will be today's date instead of the previous behavior, where yesterday's date was displayed

Content Management

- Custom Domains: Resolved an issue with the custom base domain populating the oldest single property site when the page should be blank
- Social Media Scheduling: Resolved an issue that prohibited picking a scheduled date for a social media post prior to modifying the removal date field
- The "Thanks for Registering" email co-marketers receive after filling out their registration and creating an account displays logo descriptions and social buttons in pre-header text
 - Automated welcome email sent from the platform to new users will only display text from the email that is intended to be viewable/read by the recipient
- View Media option no longer available for some social media types
 - Re-added the ability to View Media link for social media content Social Media Video pieces
- Encoding issues with special characters in disclaimer field in generated CSV file for print orders
 - Resolved an issue with special characters in disclaimers causing issues when viewing a print order via the download .CSV option
- Media Count was including pieces that have been deleted
 - Resolved an issue with media count including deleted item in the total



All	295
Facebook Social Media	5
Social Media Posts	166
Social Media Video (MP4)	•
Social Media Graphics	70
Facebook Cover Photos	49
Videos	0

- Email Stats: Resolved an issue where the correct email name wasn't appearing on the email stats page for direct sent messages
- Single Property Sites: Revised the View Page Link functionality in Single Property Sites to only prepend http:// instead of https:// to account for some client domains not using a secure protocol
- Option to remove/change preview thumbnail for emails is not appearing on saved templates
 - Changed the text on the option to remove a custom thumbnail within the email creator from "Use Generated Preview" to "Remove Custom Thumbnail" to avoid confusion
- Social Media Video (Vimeo): Resolved an issue that was causing an incorrect error message to occur on social media video posts when a Vimeo link was used

Sales Productivity

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- Leads/Contacts action menu list styling: On the Lead List page, icons and text now have consistent formatting in the Action dropdown menus
- Lead/List page: When on the Leads & Contacts Contact List and no data is present, message of "No data available in table" will now be centered regardless of the number of columns that are added
- Leads and Contacts > Actions > "Send Co-Marketing Invite" was present within Agents Accounts: Removed "Send Co-Marketing Invite" from action menu within agent user accounts

Data & Reporting

- Marketing Activity Dashboards: UX issues with large date ranges
 - Multiple UI enhancements were completed to improve visualizing large data sets in the Marketing Activity dashboard line chart widgets
- Marketing Activity Dashboards: Improved email daily aggregation day boundary logic
 - The number of emails sent on a given day in the Email dashboard is determined using the sending user's time zone. This improves the accuracy of send counts by ensuring emails sent late in the day are attributed to the correct day
- Marketing Activity Dashboards: Improved date boundary logic on contacts_daily aggregation



• The number of new contacts acquired on a given day in the Marketing Dashboard is determined using the owning user's time zone. This improves the accuracy of new contact counts by ensuring contacts added to the system late in the day are attributed to the correct day

Platform

- Updated the scrollbar on the Column Visibility dropdown menu within the Leads & Contacts Contact list so that it is always visible when the menu is displayed
- When Quick Links are not configured for an organization, the Quick Links option in the dropdown will no longer be displayed

Please contact your Total Expert Customer Success Manager with questions.