1. **EMAIL**  [Support]

**SUBJECT LINE:** Serious help

BANNER LINE: You’re not alone.

[Loan Officer],

You're serious about your business…and our Marketing Operating System has serious help when you need it:

* Connect with a Support Engineer via **live chat** from 8:00a - 7:00p CT Monday-Friday, available within the platform (button in the lower right corner)
* Connect with a Support Engineer via **phone** from 8:00a - 7:00p CT

There’s even help available on Saturdays. You've got better things to do than dig through FAQs or spend time reading articles that may not even have the answers you need.

[Signature block – customer company/marketing admin?]